

# **Harrow Floating Support Service**

## **Background Information**

### **Introduction**

EACH provides 7 Floating Support Services across the organisation. In Harrow, this post will be responsible for the oversight and management of a generic service and an accommodation based substance misuse/ex-offenders service.

The service combines the 2 small services outlined above as one integrated service providing a total of 136 hours of weekly support to a maximum number of service users living in Harrow.

The purpose of the service is to enable vulnerable people to develop the skills to live independently, by offering advice, information and practical support with the following: setting up a home, benefits and welfare advice, budgeting, debts & arrears, access to volunteering opportunities and work related activities, and managing health and wellbeing. EACH provides support on a 1:1 basis, which can be delivered in the client's home or in the community. Support will also be delivered in groups and amongst community venues within the borough.

The Floating Support Services works on outreach basis across LB of Harrow as well as from our accommodation based premises within the borough of Harrow.

### **About EACH**

#### **Organisational Profile**

EACH is a voluntary sector organisation with a 27 year track record of providing specialist counselling and support services to individuals and family members affected by alcohol and drug misuse, domestic violence and mental health concerns.

We operate across North-West London through our centres in Ealing and Brent, premises in Hounslow and Harrow as well as through outreach based satellites in Barnet, Hillingdon, Kingston-upon-Thames, Richmond-upon-Thames, Merton and Wandsworth. Most of our satellite work delivers our Violence Against Women and Girls work and our Employment Works project, which helps people to get back in employment.

EACH provides a range of community based services, having developed specialist services to meet the needs of Black and Minority Ethnic communities who experience cultural and linguistic barriers to mainstream services.

EACH is a company limited by guarantee with charitable status. Established in 1991, the organisation is recognised both locally and nationally for the innovative work it has pioneered in delivering alcohol and mental health services, primarily, to Asian communities in West London.

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## **Our Services**

Information on our services can be found on our website [www.eachcounselling.org.uk](http://www.eachcounselling.org.uk)

## **EACH'S Senior Management Team (SMT)**

The SMT comprises of the following staff:

### **Executive team:**

- Chief Executive
- Deputy Chief Executive
- Finance & Resources Director

### **Senior Management Team**

- Operations Manager
- Recovery Support Services Manager
- Team Leaders/Project Leaders

The work of the organisation is supported by Projects & Communications Officer based within the Head Office at Ealing.

## **Partnership Working**

EACH works in partnership with a number of other cross sector agencies and professionals to deliver services and develop new work. This post holder is expected to work closely with other colleagues and practitioners, as well as external agencies and professionals, including senior health and social care professionals, service user and carers' groups and service providers. The post holder will represent EACH in relevant networks and partnerships and help to identify areas for business and service development within the borough.